

SEMINOLE COUNTY
SHERIFF'S OFFICE

2012
ANNUAL
REPORT



Seminole County Sheriff's Office
100 Bush Blvd, Sanford FL 32773
407•665•6650



/SeminoleSheriff



@SeminoleSO



/SeminoleSheriff

www.SeminoleSheriff.org

Letter from Sheriff Donald F. Eslinger



Dear Seminole County residents:

I'm pleased to present the 2012 Seminole County Sheriff's Office Annual Report. I'm proud to share that crime reports for the last year again indicate we continue to have one of the lowest crime rates in Central Florida. During 2012, unincorporated Seminole County experienced a 4.4% decrease in the Part I crime rate (murder, rape, robbery, aggravated assault, burglary, larceny and motor vehicle theft). The Sheriff's Office made 8,740 arrests and recovered more than \$995,000 in stolen property for victims.

Last year also saw several innovations to the way we respond to calls for service. We added Automated External Defibrillators (AEDs) to all of our patrol vehicles, bolstering the life-saving abilities of our deputies. Our Aviation Unit upgraded camera and mapping systems, ensuring pilots are equipped with state-of-the-art technology that will improve response time and enhance their abilities to detect subjects and vehicles on the ground.

We made key improvements to how we serve youth in the community. After a complete renovation, we opened the county's Juvenile Detention Center in March. The 56-bed facility serves pre-adjudicated youth detained in Seminole County. Our agency assumed this service from the state's Department of Juvenile Justice. In 2012, we also began offering a juvenile civil citation program. The program provides an alternative means to hold youth accountable for their actions and deliver consequences, while at the same time reducing juvenile crime, saving tax dollars, and working to rehabilitate youth.

As we move into 2013, we will continue to focus on establishing new partnerships with the community, harnessing the power of technology to investigate and solve crimes, and implementing new tools to enhance the quality of life by reducing crime and the fear of crime throughout Seminole County.

Sincerely,

A handwritten signature in black ink, appearing to read 'Donald F. Eslinger'. The signature is stylized and fluid, with a long horizontal stroke at the end.

Donald F. Eslinger



-Mission-

To enhance the quality of life by reducing crime and the fear of crime throughout Seminole County





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Seminole County Sheriff's Office 2012 Uniform Crime Report

2012 Index Crime

Reported offenses in unincorporated Seminole County
January 1 – December 31, 2012

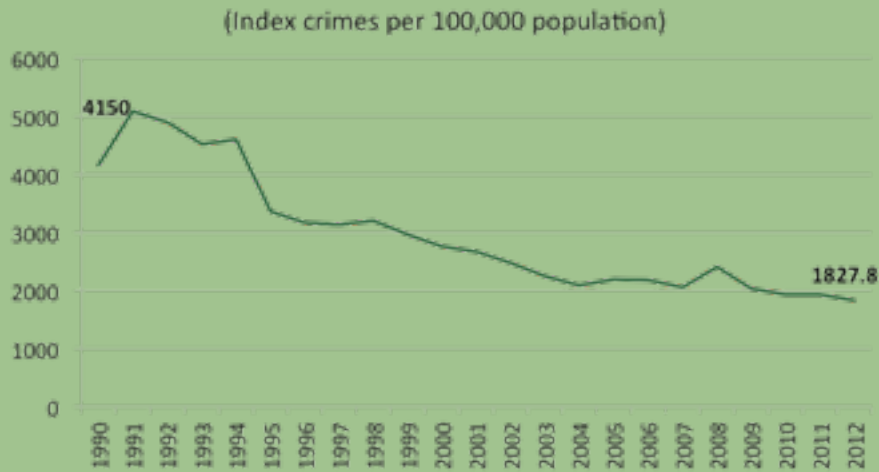
Index Offenses	2011	2012	Percent Change
Murder	6	5	-16.7
Forcible Sex Offenses	113	115	1.8
Robbery	79	86	8.9
Aggravated Assault	423	377	-10.9
Burglary	907	900	-0.8
Larceny	2,276	2,183	-4.1
Motor Vehicle Theft	186	172	-7.5
Total Index Offenses	3,990	3,838	-3.8

	Total Index Crimes	Percent Change	Unincorporated Seminole County Population	Percent Change	Crime Rate	Percent Change
2011	3,990		208,627			
2012	3,838	-3.8	209,974	0.6	1,827.8	-4.4

- Crime rate is the number of index crimes per 100,000 residents. Index crimes include homicide, forcible sex offenses, robbery, aggravated assault, burglary, larceny and auto theft.
- In 2012, there were 1,827.8 index crimes per 100,000 residents, representing a 4.4% decrease from the 2011 crime rate.
- In 2012, the crime volume (the total number of reported index crimes) was 3,838.

Crime Trends

Unincorporated Seminole County Crime Rate 1990-2012



Unincorporated Seminole County Index Crime Volume 1971-2012



NOTE: Data between 1976 and 1983 includes entire county

Operations and Neighborhood Policing

Operations and Neighborhood Policing consists of the following divisions: Seminole Neighborhood Policing, Special Operations, Juvenile Crime Enforcement and Intervention, and Community Services.

Seminole Neighborhood Policing

Seminole Neighborhood Policing provides all uniformed patrol activities, conducts general investigations, enforces county codes and ordinances, implements community and law enforcement partnerships, and delivers a variety of crime prevention, public relations and community services.

Neighborhood policing is the concept under which deputy sheriffs, field service officers and civilian support staff are empowered to develop strategies, programs and crime prevention methods to reduce crime and the fear of crime in their service communities. SCSO is active in the county's schools, attends and participates in local events, partners with residential groups and homeowner associations, and provides assistance to businesses, nonprofit organizations and other agencies. The SCSO takes a proactive approach to public safety and follows the philosophy – and daily practice – of providing

education, exchanging information and building awareness within the community to help prevent crimes before they occur.

Deputies are assigned through three regional offices:

- North Region, which includes unincorporated Heathrow, Sanford, Lake Mary, Longwood and Midway;
- East Region, which encompasses unincorporated Casselberry, Chuluota, Fern Park, Geneva, Oviedo, Winter Springs and Winter Park; and
- South Region, which includes unincorporated Altamonte Springs, Fern Park, Maitland, Wynnwood, and the area west of I-4 in southwestern Seminole County.





Each regional office is staffed by the deputies, probation officers, field service officers, criminal investigators, code enforcement and Citizens on Patrol (COPs), who are responsible for their respective region. In 2012, deputies responded to more than 309,622 calls for service throughout Seminole County. The average response time was 5.39 minutes for urgent calls and 6.94 minutes for priority calls.

In 2012, the agency began the implementation of new patrol vehicles with the transition from the Ford Crown Victoria to the Ford Interceptor Utility. This patrol vehicle provides increased levels of safety, ergonomics, performance and fuel efficiency. The vehicle is fitted

with a heavy duty brake, cooling, and electrical systems to cope with the rigors of police work. It also includes a special column shifter in the center console of the vehicle to add room for a laptop, radio, and other law enforcement gear.

Last year SCSO also equipped 150 agency patrol cars with Automated External Defibrillators (AED). The sophisticated and portable defibrillators have self-testing capabilities, voice prompts, and automatic shock sensors. The equipment will provide deputies with improved ability to provide critical, life-saving assistance to cardiac arrest victims in the precious minutes before emergency medical personnel arrive.





Special Operations Division

Special Operations is comprised of multiple units that provide a wide range of highly specialized services, equipment and response capabilities for SCSO, as well as other Central Florida agencies as requested. Special Operations is comprised of the following units:

- SWAT (Special Weapons and Tactics Team)
- Explosive Ordnance Disposal Unit
- Range and Water/Marine Patrol Unit
- Underwater Search and Recovery Team
- Canine Unit
- Traffic Unit
- Disaster Response Team
- Search and Rescue Team

During 2012, the Special Operations Division performed a variety of hunting and boating enforcement operations, facilitated multiple DUI operations, and conducted multiple tactical training exercises. The SWAT Team responded to eight barricaded subject calls, assisted in the service of 18 high risk search warrants, and conducted one hostage rescue. The team also assisted in two dignitary protection details, one for first lady Michelle Obama and the second for presidential candidate Mitt Romney.

There were two new additions to the Canine Unit in 2012. The Sheriff's Office retired one full service canine, 7-year old Uri, and added a new German Shepherd, "Kiper" who became certified in May and will search for fleeing suspects, missing persons, narcotics, evidence, and explosives.

A 3-month-old bloodhound puppy came on board in the spring of 2012. The puppy was donated to SCSO by the Jimmy Ryce Foundation and SCSO held a community contest to select her name. After receiving nominations from children enrolled at SCSO's Police Athletic League (PAL) camp, three finalist names were submitted to the community for an online vote through SCSO's Facebook page. More than 950 people voted and the name "Amber" was selected. The name Amber was nominated by a 5th grader due to the dog's golden color and the fact that she will be used in Amber Alerts. Amber's training program will be approximately 24 months and she will ultimately replace SCSO's current bloodhound, Billee, upon his retirement.



Special Operations also includes SCSO's School Crossing Guard program, a team of 130+ part-time employees, who cover 180 school crossing zones at 48 schools throughout the county. The program provides a safe zone for children, helping an estimated 4,000 students cross safely each day. The guard program, which has been recognized for its innovative safety programs and outstanding community outreach efforts, held 15 safety campaigns and school zone operations during 2012.



The Tactical Air Section assists in suspect location and apprehension, surveillance of fleeing vehicles, SWAT team deployments, searches for missing children and endangered adults, aerial photography and surveillance, disaster assessments, search and rescue missions utilizing a rescue hoist, fire suppression utilizing a water bucket, and other missions as directed.

The Tactical Air Section operates two helicopters: an A-Star AS350B3 (call sign "Alert 1") and an EC-120B (call sign "Alert 2").

Each aircraft is outfitted with a 30 million candlepower search light, a gyro stabilized camera with Infra-Red and Color Camera lens, a digital video recorder, a microwave video downlink and LoJack receiver. "Alert 1" is equipped with a rescue hoist for land/water search and rescue missions, and an external water bucket, also known as a Bambi Bucket, for fire suppression.

During 2012, the Tactical Air Section upgraded "Alert 1" with a new camera and mapping technology that results in faster and more efficient mission responses. The camera system was upgraded to high definition, increasing both the quality of images and the zoom capability. The technology also works in concert with the chopper's Forward Looking Infrared (FLIR), the heat-seeking technology that allows flight crews to distinguish subjects in the dark. The improved imaging allows flight officers to identify and distinguish objects on the ground more quickly and accurately. The new mapping technology works in conjunction with the camera system, steering the camera's view to specific locations, street addresses or intersections. This functionality ensures the flight crew can rapidly direct deputies on the ground to an exact location, vehicle or person.



Tactical Air Section Stats

1022 flight hours
 491 responses to SCSO calls for service
 394 responses to calls for service by other agencies

These missions included:

- 10 vehicle pursuits
- 10 stolen vehicles
- 82 persons located
- 41 public displays
- 38 surveillance missions
- 71 arrest assists

The Juvenile Crime Enforcement and Intervention Division offers a broad based spectrum of proactive initiatives designed to specifically target and address the unique issues that perpetuate juvenile crime. The Division is home to the Juvenile Assessment Center and the Youth Intervention Services Unit.

In July 2012, SCSO joined with local partners to implement a new civil citation program for youth. The program diverts first time misdemeanor offenders from formal arrest and instead delivers alternative sanctions. Sanctions may include: up to 50 hours of community service, counseling, substance abuse treatment, mental health treatment, letter of apology, restitution, academic progress monitoring, and pre-vocational skill development. Upon successful completion of the program, the youth avoids an arrest record. Youth who decline to participate or who fail to comply with the sanctions have their cases forwarded to the State Attorney for review.

Civil citations provide an alternative means to hold youth accountable for their actions and deliver consequences, while at the same time reducing juvenile crime, saving tax dollars, and working to rehabilitate youth. The program is a partnership with Seminole County Law Enforcement, the Florida Department of Juvenile Justice, the Office of the State Attorney, Seminole County Prosecution Alternatives for Youth, and the Court. During the first five months of the initiative, there were 146 youth issued civil citations.

In 2011, at the request of Sheriff Eslinger, the Seminole County Board of Commissioners granted the Sheriff's Office permission to reopen the Seminole County Juvenile Detention Center. The Center was previously operated by the Florida Department of Juvenile Justice from 1974 to June 30, 2011, before being closed due to budgetary constraints. After undergoing extensive renovations, the facility reopened on March 26, 2012. The Center is a 56-bed, secure facility that serves pre-adjudicated youth detained in Seminole County. The Center provides mental health, religious support and healthcare services. Educational services are provided by Seminole County Public Schools. Since its inception in

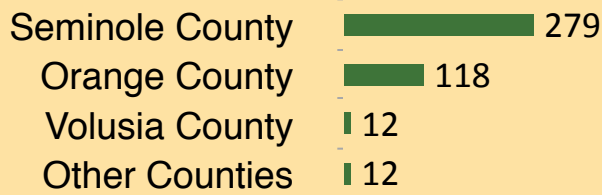


March through the end of 2012, the JDC has received 626 juveniles.

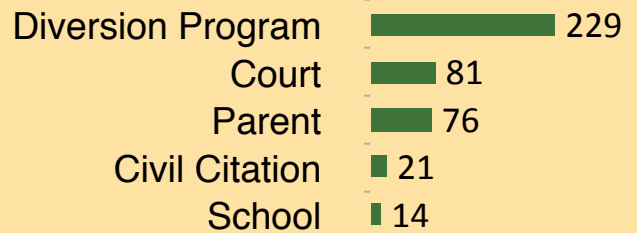
The Juvenile Assessment Center (JAC) serves as a central location for law enforcement to bring all arrested, truant and runaway juveniles. Arrested juveniles are booked, processed, screened for drug and mental health issues, and assessed for their risk of being delinquent or dependent. The facility is staffed with Sheriff's Office personnel as well as Juvenile Probation Officers from the Florida Department of Juvenile Justice, employees of Seminole County public schools, Boys and Girls Town employees, who staff the Seminole Truancy Alternative for Youth (STAY) center, and counselors from Treatment Alternative for Safer Communities (TASC). This collaborative effort between several agencies ensures that juveniles arrested in Seminole County are not only quickly shown the consequences of their behavior, but also allows the opportunity to perform risk assessments. There were 2,719 juveniles taken in at the JAC in 2012.

Based on the Florida minimum wage rate of \$7.25 per hour, youth participating in CASU performed \$30,903.13 worth of work for the taxpayers of Seminole County in calendar year 2012, and youth participating in Project S.W.E.A.T. performed \$44,547.46 worth of work in 2012.

Operation Right Track Participant Breakdown



Operation Right Track Referral Sources



The Youth Intervention Services Unit provides community-based supervision for high-risk juvenile offenders. Offenders receive multiple, unannounced visits at any time at their home, work, school and within the community. Violations of probation or conditional release may result in an immediate arrest and require the juvenile to appear in court within 24 hours. In many cases, the root causes of a youth’s behavior are complex and not easily rectified in a short time. By taking the time to provide youth and families with long-term coping skills, the potential of future violations is greatly reduced. In 2012, the YIS supervised 220 juveniles.

Youth violating the terms of their probation or conditional release may be ordered by the Court or a juvenile probation officer to attend the Consequence Alternative Sanctions Unit (CASU) and/or the Sheriff’s Work Ethics and Training (Project S.W.E.A.T.). Youths in CASU receive traditional education and life skills training in a classroom and then perform supervised, meaningful, labor-intensive, community service within Seminole County. Project S.W.E.A.T. provides supervised community service activities on Saturday. This offers the Court alternatives and latitude in the application of Restorative Justice. In 2012, the CASU served 155 youth and Project S.W.E.A.T. served 220 youth. A partnership has been created with the Seminole County Parks and Recreation Department in order to develop a plan of action for community service projects throughout the county. Additionally, youth helped remove graffiti at various sites and cleaned up community parks and streets.

The Eugene Gregory Memorial Youth Academy (EGMYA) provides a spectrum of services to youth on conditional release who are returning to the community from a residential commitment program, or youth on probation who have been suspended or expelled from school. The

Academy seeks to ensure public safety by removing high-risk youth from schools and the community, providing youth with a sense of accountability, developing competency and anger management skills, and teaching decision making skills. Services include traditional classroom education, life skills development and on-site mental health assessments and counseling. Youth complete an average of 90 days in the Academy and must demonstrate an overall positive performance at school and home before being allowed to transition to a Seminole County public school. In 2012, 172 youths attended the Academy.

Operation Right Track is a two-day initiative designed to offer parents an avenue of intervention for youth between the ages of 10 to 17, who are on the edge of delinquency. Referrals are accepted from the Court, the Civil Citation program, diversion programs, social services, Seminole County Public Schools and directly from parents who are dealing with behavioral problems exhibited by their children. The program involves a physically and mentally challenging curriculum designed to break down the defiant attitudes of youths and help them develop character, make sound decisions and effectively solve problems. Parents are also required to take the program by attending a 1 ½-hour parenting session with a Senior Drill Instructor on day one, and then participating with their child on the second day in a series of exercises designed to break down communication barriers. In 2012, 421 youth attended Operation Right Track.

2012 Juvenile Assessment Center Intakes

Arrests: 2,175

Other (Transfers/ Remanded by Court): 144

Runaways: 68

Safe Place: 58



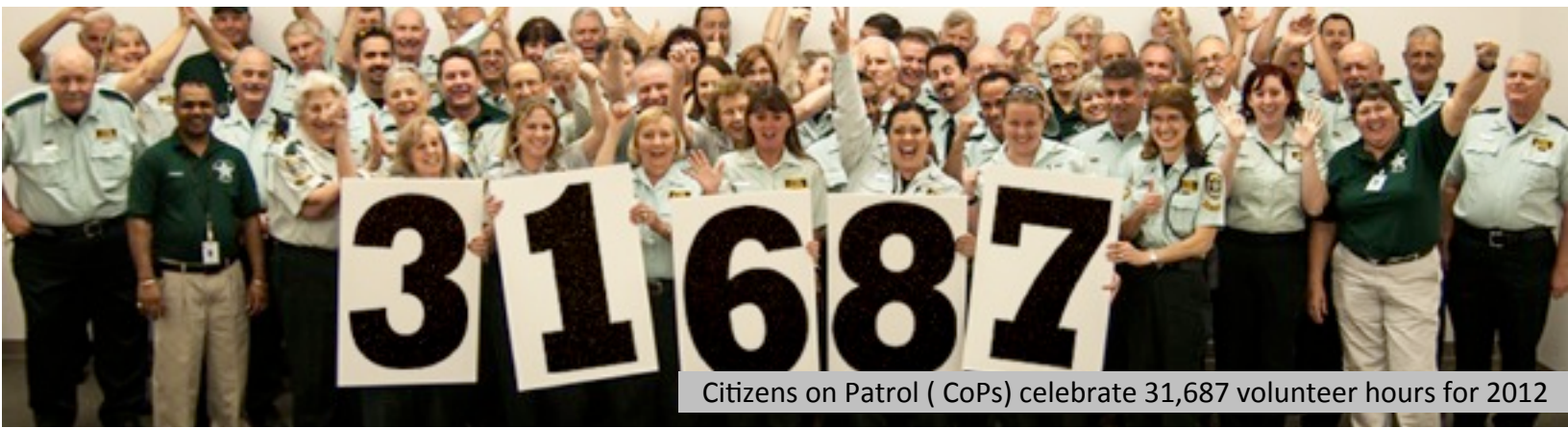
The role of the Youth Educational Services Unit is to provide positive, diversionary programs to youth in Seminole County through school resource deputies and the Police Athletic League (PAL). These programs are specifically designed to target potentially at-risk youth prior to entering the Juvenile Justice system. The SCSO has 14 school resource deputies who are assigned to six middle schools, three high schools and three alternative education schools. One deputy is also assigned to Seminole State College's adult high school and one Deputy is the Midway Community Liaison in the unincorporated areas of Seminole County. These deputies are also an integral part of PAL, which is one of their collateral duties. This arrangement provides a positive law enforcement presence both in and out of schools, and allows mentoring opportunities to children, as well as an avenue for deputies to provide services to families in need.

PAL delivers spring and summer camps for area youth that include activities ranging from sports to arts and crafts to theme park field trips. PAL also offers a boxing program and partners with the Boys and Girls Club and the City of Sanford to offer a year-round basketball league. The Explorer Program, designed to expose youths, ages 14 to 20, to law enforcement and the Cadet Program, which does the same for youth, 12 to 14, is also offered through Youth Educational Services.

Venturing is a diversion program for youth who have committed non-violent/non-drug related crimes (usually felonies). Unlike typical diversion programs, to attend Venturing, youth must plead "Guilty" or "No Contest" to the charges. The disposition is set for a year following the plea. If the youth successfully completes a year in Venturing, then the Court allows the child to withdraw the plea and the charge is dropped. If the child unsuccessfully completes Venturing, the disposition is moved forward and the child faces the Court. Venturer's have positive contact with advisors who strive to build self-esteem while mentoring and leading by example. The youth engage in community service and fun activities, such as camping and hiking. In 2012, 31 youth attended the program.



In 2012, youth explorers and cadets gave a combined 3,433 hours of community service!



Citizens on Patrol (CoPs) celebrate 31,687 volunteer hours for 2012

Community Services Division

The Community Services Division serves as a specialized public outreach arm. The Division delivers information and education to the community, and provides resources and support to domestic violence victims, the elderly and people in crisis. The Division also manages the SCSO's highly active volunteer program, coordinating the training and assignments of Citizens on Patrol (CoPs), administrative volunteers and reserve deputies.

In 2012, the Crime Prevention Unit partnered with school resource deputies to deliver internet safety and cyber bullying education to fifth grade students. The sessions were delivered to 17 elementary schools and reached 2,500 fifth youth. Plans are underway to expand the safety programs available in the upcoming year.

In the fall of 2012, the Division also partnered with the seven local police departments and the University of Central Florida Police Department to conduct a county-wide vehicle burglary prevention campaign. Deputies, police officers, community service officers and Citizens on Patrol visited typical burglary hotspots – the parking lots of gyms, parks, schools, day cares, and commercial

areas – and encouraged drivers to lock their vehicles, take their stuff, and never leave valuables on display. Law enforcement personnel checked cars in hotspot areas and provided motorists with individual vehicle security assessment cards advising them if their vehicles were at a high or low risk for a break-in. During a 10-week period, law enforcement personnel reached more than 10,000 drivers with this important safety and prevention information.



The SCSO Chaplain Corps hosted the first annual prayer breakfast, bringing together local leaders, pastors and employees to promote unity in the community. More than 100 participants attended.

Stats at a Glance

- SCSO Volunteers gave more than 45,000 hours of service
- The number of Chaplains increased by 20% to a total of 15
- 2,300 assists, referrals, and services provided to vulnerable adults.
- Community service officers attended 285 community meetings, set up educational displays at 104 community events, conducted 100 home security assessments, performed 29 business security assessments, and attended 42 Neighborhood Watch meetings.

The SCSO also launched a new lockbox program to assist seniors in the county. The program is designed for elderly or disabled adults who have health conditions that could be potentially life-threatening, and who live alone or spend extended periods of time home alone. The program provides secured, exterior lockboxes for residences of persons who meet the criteria. The boxes are designed to expedite rescue services and minimize costs associated with forced entry into homes in the event of an emergency.



Diversified Investigative Services

DIS by the Numbers

Number of stolen vehicles recovered:	271
Cases worked by the Seminole Financial Task Force in its first year:	1,936
Victims assisted by victim advocates:	4,9010
Homicide clearance rate:	87% (5 of 6)

The Diversified Investigative Services Division is responsible for the investigation of complex, specialized crimes and augmenting law enforcement services with advanced technologies and support. The Division includes: Major Crimes Unit, City County Auto Theft Bureau (CCAT), Seminole Financial Crimes Task Force, the Technical Support Unit, the Digital Forensics Unit and the Victim Services Unit.

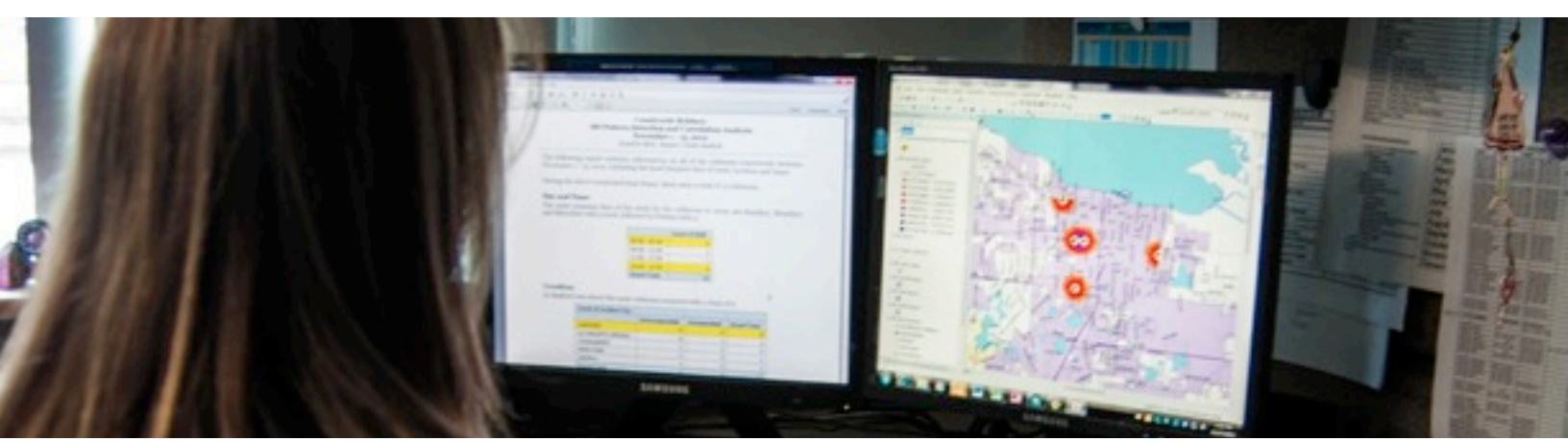
In 2012, the Seminole Financial Crimes Task Force (SFCTF), which is comprised of investigators from SCSO and the Altamonte Springs, Casselberry and Sanford police departments, continued to focus their proactive and crime prevention efforts on educating local retailers on the detection of procedures associated with check fraud, credit card fraud, counterfeit currency, and identity theft. In addition, the SFCTF conducted monthly inspections to detect points of sale that are susceptible to the installation of skimming devices, which are commonly used to compromise credit/debit cards or commit identity theft.

The City County Auto Theft Bureau, which is comprised of investigators from SCSO and the Altamonte Springs and Sanford police departments, conducted frequent enforcement operations that targeted auto thieves and chop shop operators. In addition, their expertise was tapped by neighboring law enforcement agencies and they assisted in several motorcycle task force operations. Partnering with other law enforcement agencies during Daytona's March 2012 "Bike Week," CCAT investigators recovered 25 stolen/altered motorcycles and component parts.

Thieves tend to avoid stealing vehicles that have the VIN number etched in the glass. CCAT provides VIN-etching services at community events and to large groups, upon request.

The Major Crimes Unit solved a 21-year-old homicide when investigators arrested a local man for the January 1991 murder of Betty Clair Foster. Foster was brutally murdered in the Fern Park area of Seminole County. The case was "cold" for a number of years until David Lee Hedrick was arrested in November of 2011 for a fraud-related charge, and as a result of his conviction, a DNA profile was entered into the Combined DNA Index System (CODIS). Blood evidence from the 1991 crime scene, also entered into CODIS, was automatically compared and positively matched to the Hedrick's DNA. He was subsequently arrested and charged in her death.

In 2012, the Digital Forensics Unit processed 61 terabytes of data. This is the equivalent of 58,282,172 reams of paper! Stack the reams and they are equivalent to 32,378 football fields, or 6,699 Sears Towers, and would be the 335 times the height of Mount Everest! !



Domestic Security Division

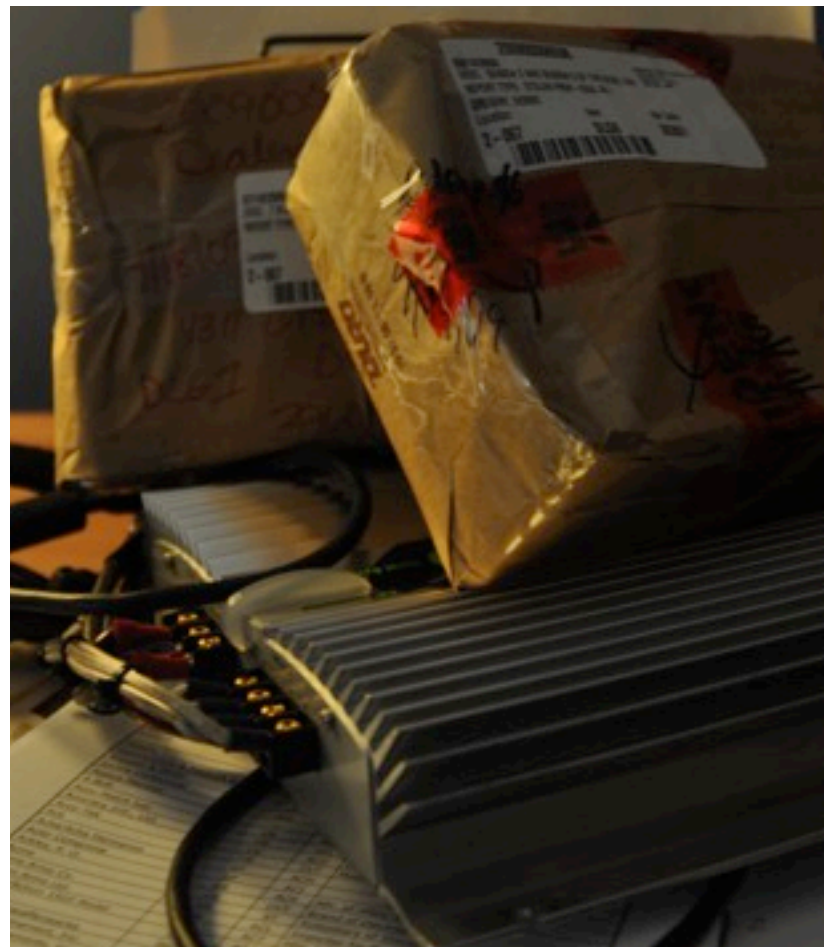
The Domestic Security Division is responsible for investigating, collecting, analyzing and disseminating intelligence information concerning criminal activity, international and domestic terrorism, pawn, street gangs, outlaw motorcycle gangs, warrants, inmate telephone monitoring, registered felons and sexual offenders/predators. The Division gathers criminal intelligence information for the purpose of tracking and identifying emerging crime patterns and developing enforcement and prevention strategies.

The Domestic Security Division is comprised of:

- The Gang Intelligence and Suppression Unit (GISU) which identifies, monitors, investigates and suppresses criminal street gangs residing or operating within Seminole County.
- The Counter Terrorism Unit (CTU), which conducts domestic security investigations, gathers terrorism intelligence information and actively coordinates with the FBI's Joint Terrorism Task Force and the Central Florida Intelligence Exchange (Fusion Center).
- Fugitive Apprehension, EMPACT & Sex Offender Team (F.A.S.T.), which executes arrest warrants, provides enforcement support to the county's domestic violence monitoring program (DV-EMPACT), monitors registered sexual offenders/predators residing within Seminole County and works with county and state probation to conduct compliance checks on supervised offenders.
- Pawn and Property Recover Unit, which enforces state laws and licensing regulations pertaining to the county's 120+ pawn shops, secondhand dealers, scrap yards, gold buyers and flea markets; and the
- Crime Analysis and Research, which provides research, threat analysis and investigative analysis for members of the Sheriff's Office, municipal law enforcement agencies and other state and Federal partner agencies.

2012 Domestic Security Stats at a Glance

- 1,170 subjects with warrants arrested by the Fugitive Apprehension Unit
- 108 EMPACT Offenders and 553 DV-EMPACT Offenders monitored
- Total registered felons managed: 3,062
- Recovered or assisted with the recovery of approximately \$10,000 in stolen jewelry, electronics and scrap metals
- 164 inspections conducted (23 pawn shops, 136 secondhand stores, and 5 scrap yards)
- 4,736 analytical requests processed





City County Investigative Bureau

CCIB is a full-time, multi-agency task force comprised of agents from SCSO, all seven police departments within Seminole County, the Florida Department of Law Enforcement (FDLE), the U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) and the Amtrak/ Auto Train. CCIB's mission is to identify, arrest, and vigorously prosecute drug traffickers, their couriers and members of their organizations engaged in the illegal transportation and distribution of drugs. CCIB is a designated Central Florida HIDTA (High Intensity Drug Trafficking Area) and receives some federal funding for its operation to attack and dismantle mid- to upper-level drug trafficking organizations in Central Florida.

CCIB is comprised of three units: the Drug Interdiction Unit, the Drug Enforcement Unit and the Pharmaceutical Diversion Unit.

The Drug Enforcement Unit handles drug investigations that have an immediate impact on the quality of life for the citizens of Seminole County. A large majority of the drug investigations conducted by this Unit stem from complaints received from citizens regarding drug- and vice-related activities, as well as investigations initiated by the agents. The Unit also conducts long-term investigations involving drug trafficking organizations using an array of sophisticated surveillance equipment, including Court Ordered Intercepts (wiretaps). In 2012, CCIB obtained special funding for two major drug investigations through Central Florida HIDTA that

targeted drug trafficking organizations operating in Seminole County. Between the two investigations, a total of 33 defendants were arrested and agents seized 14 grams of HCL cocaine. One investigation, in cooperation with the DEA Task Force, ultimately resulted in the seizure of 17 Kilos of Heroin in Chicago. The unit was also responsible for dismantling 13 marijuana grow houses, resulting in the seizure of 405 marijuana plants and 8 firearms

The Drug Interdiction Unit is comprised of a sergeant, four agents, and four passive alert K-9's. The Drug Interdiction Unit is responsible for targeting drug traffickers and drug trafficking organizations that utilize public transit as a means to distribute illegal drugs and illegally gained proceeds. The Drug Interdiction Unit conducts interdiction efforts at various parcel service companies within Seminole County, public storage facilities, hotels/motels, the Orlando /Sanford International Airport, Amtrak, and has participated in many multi-jurisdictional operations with the U.S. Postal Inspector, DEA, and is Title 19 Certified through ICE. The Drug Interdiction Unit has had an immediate impact on drug distribution since its inception in 2001 by seizing hundreds of pounds of marijuana, cocaine, prescription pills, and thousands of dollars in U.S. currency. In 2012 the unit seized 269 pounds of marijuana, 418 grams of methamphetamine, two grams of cocaine, 335 doses of prescription pills and \$49,397.00 in U.S. Currency.



The Pharmaceutical Diversion Unit (PDU) is composed of a sergeant and five agents. PDU is a unit of the City County Investigative Bureau specifically tasked with combatting the growing problem of prescription drug abuse at its source, which are unscrupulous medical practitioners. The PDU employs a wide variety of tactics in its investigative efforts, ranging from administrative review to undercover operations. Since its inception in 2011, the unit has seized over 16,000 prescription pills, made over 200 arrests, including two (2) physicians who were arrested on felony level charges. In 2012 PDU the unit seized 417 dosage units of prescription pills, in addition to methamphetamine, cocaine, and marijuana. PDU also initiated/identified its first Prescription Drug Trafficking Organization this year.

Stopping Drugs at the Source – CCIB 2012 Stats

- 294 arrests
- 87 search warrants executed
- 17 court ordered intercepts conducted during 2 Investigations
- 13 Marijuana grow houses

Seizures:

- \$98,766.00 cash
- 44 firearms
- 3 vehicles
- 1,920 prescription pills
- 405 marijuana plants
- 388 pounds of marijuana
- 1 pound of Methamphetamine
- 4.5 pounds of cocaine
- 17 Kilos of Heroin, in continuance with a CCIB investigation, was seized with the assistance, of the DEA Task Force.



Child Protective Services Division

The Seminole County Sheriff's Office is one of six Florida Sheriffs' Offices to contract with the Department of Children and Families (DCF) to investigate allegations of child abuse, abandonment, and neglect. The Florida Abuse Hotline routes reports of abuse which are alleged to have occurred in Seminole County (both within the municipalities and in the unincorporated areas) to SCSSO Child Protective Services Division. Once the Division receives the report, a protective investigator contacts the child and family and determines whether the allegations are valid, and if any intervention is needed. In the most egregious cases, the investigator will take the child into protective custody and shelter him or her until the caregivers can prove to the court that they are able to provide proper care. The Child Protective Services Division received 4,247 cases of reported child abuse to investigate in 2012. Of those, 94 investigations resulted in the removal (sheltering) of 140 children.

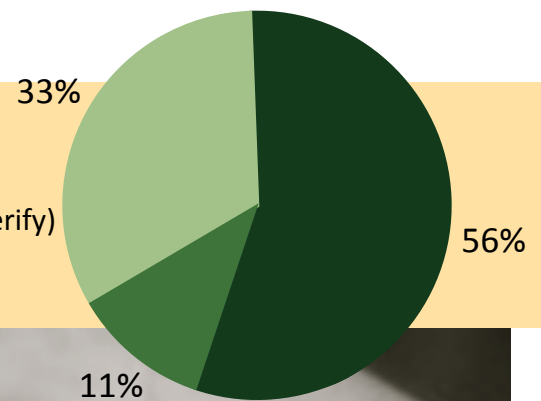
Sworn investigators in the Division's Crimes Against Children Unit are responsible for investigating criminal allegations of abuse and neglect in the unincorporated areas of the county. The Crimes Against Children Unit investigated 413 criminal allegations for 2012.

Sheriffs' Offices that conduct child protection investigations are required to undergo an annual quality review process, or Peer Review. In 2012, 65 randomly selected cases were chosen for review and conducted by a review team of one reviewer from each of the other five Sheriffs' Offices and two from DCF. The results of the review in the 2012 cases resulted in an overall score of 96.70%. Of the 65 cases reviewed, 21 scored 100%, and 61 of the 65 cases scored a 90% or higher.

Each report will have one or multiple alleged maltreatments associated with it. In 2012, there were 5,388 maltreatments investigated in the 4,247 abuse reports received. Each maltreatment in each investigation results in one of three findings; "Verified" findings of abuse or neglect, "Not Substantiated" meaning there is some evidence abuse but not enough to verify, and "No Indicators" meaning there is no credible evidence of abuse or neglect. The chart below shows the closure outcomes in percentage for all maltreatments investigated.

2012 Child Abuse Report Outcomes

- Verified findings of abuse or neglect
- Not substantiated (some evidence of maltreatment, but not enough to verify)
- No credible evidence of abuse or neglect





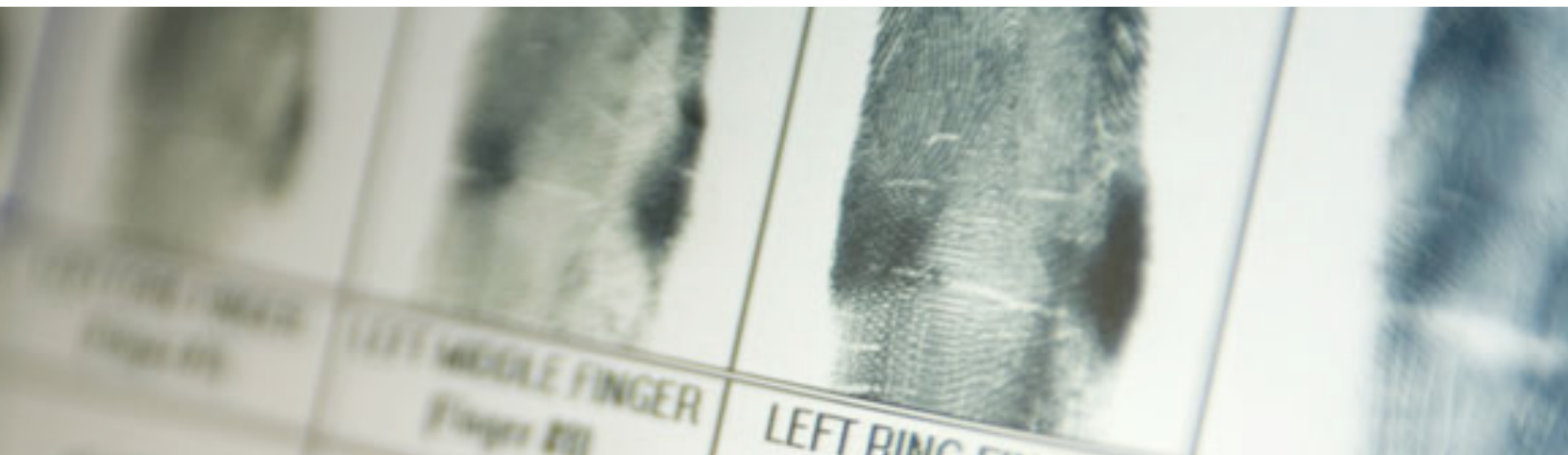
Forensic Laboratory Services Division

The SCSO maintains a forensic laboratory to provide timely, expert and professional examination of evidentiary materials to aid in the investigation and prosecution of criminal offenses. The laboratory uses proven scientific equipment and accepted scientific methods and procedures to conduct crime scene processing, latent print analysis, biological screening and impression evidence analysis. The laboratory provides services to the SCSO and the seven police departments within Seminole County.

In 2012, the Forensic Laboratory Services Division completed approximately 4,480 requests for service. These requests included, crime scene processing, laboratory processing, latent print evaluations, latent print comparisons, latent print automated searches, impression evidence examinations, firearm imaging, and biological screening.

In 2012, SCSO's forensic scientists:

- Barcoded 12,108 pieces of evidence
- Completed 2,145 latent print evaluation requests
- Processed 207 crime scenes
- Conducted 55 biological screening examinations for the presence of potential DNA
- Completed 216 NIBIN (Nation Integrated Ballistic Information Network) requests to enter digital images of the markings on spent ammunition cartridges and cases from a crime scene for search against a national law enforcement database
- Testified in court proceedings 67 times
Examined 14 pieces of impression evidence (footwear and tire tracks) .



DEPARTMENT OF ADMINISTRATIVE SERVICES

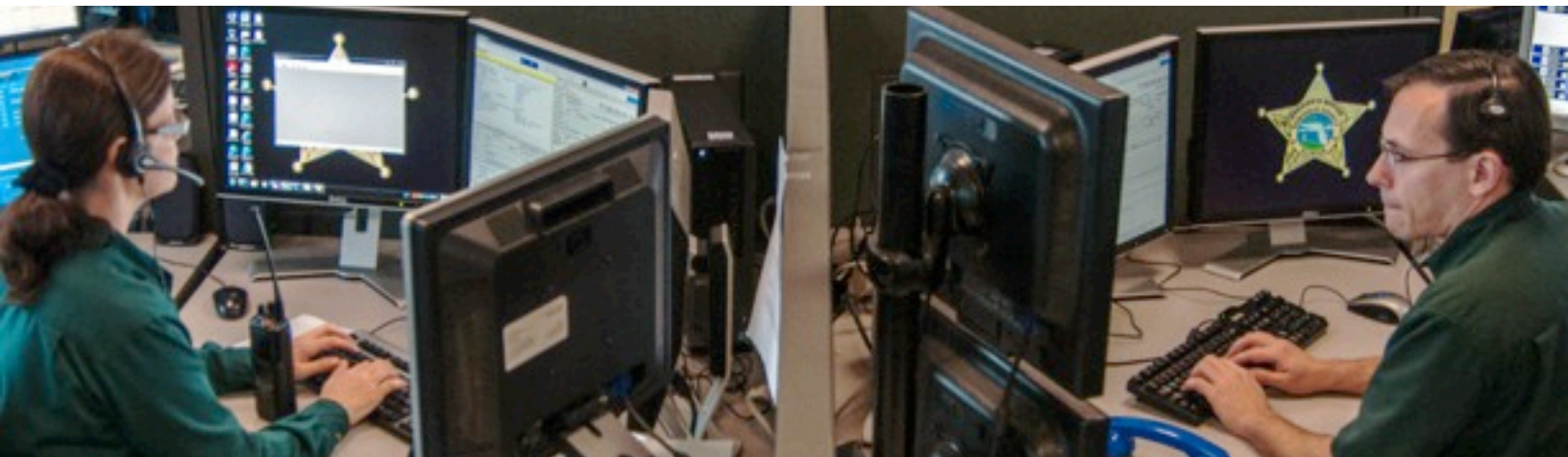
The Department of Administrative Services includes the Department of Staff Services and the Department of Corrections.

Communications Division

The Communications Division handles all incoming calls for service for law enforcement within unincorporated Seminole County. In 2012, it took calls for the cities of Longwood, Sanford, Altamonte Springs and Casselberry. Dispatchers answer emergency and non-emergency calls and monitor 12 primary radio channels 24-hours a day, seven days a week. The nationally accredited Center provides service to citizens, deputies and other Sheriff's Office personnel.

The Communications Center handles multiple urgent and priority calls. The agency has an established standard procedures for call-answering performance and processing times for urgent and priority events. The Communications Center takes pride in consistently meeting, or exceeding the agency standard for processing emergency calls by efficiently obtaining all pertinent information and sending the call to dispatch within 30 seconds of receiving the call, and then dispatching a field unit within 60 seconds.

On Saturday, February 25, 2012 a 9-1-1 call was received regarding a commercial structure fire. The location of the fire was verified and the call was transferred to the Seminole County Fire Department (SCFD) and dispatched to law enforcement within 16 seconds. A short time later, a second call was received from a female trapped on her balcony, but as she was transferred to the SCFD, the caller hung up. SCSO's fast responding dispatchers immediately provided the SCFD with the address, apartment number and a call back number, allowing them to call back, make contact with the caller, and keep her calm until assistance arrived. The Communications Center later received a letter of appreciation from the SCFD Public Safety Director, stating, "due to the quick actions and information obtained by the Seminole County Sheriff's Office operators, not only was the structure saved from significant damage, but they played a vital role in helping save someone's life."



720,939

total calls for service from citizens and field units (law enforcement and first responder units)

211,075

emergency 9-1-1 line calls taken
95.46% answered within 10 seconds or less

463,520

administrative (non-emergency line) phone calls taken
91.28% answered within 10 seconds or less.

Information Technology Division

The Information Technology Division provides computer and technology support to members of the Sheriff's Office as well as outside agencies. It includes:

Software Development, which writes and maintains the agency's primary internal programs, including those used for records management, jail management and automated dispatch;

Operations Infrastructure, which maintains and enhances the agency's systems and networks;

Operations eBusiness Support, which includes the agency "Help Desk" and provides assistance and support to agency members in their use of technology in day-to-day job functions; and

Business Process Optimization which streamlines information processes and ensures agency members are aligned with most efficient and effective agency technology.

During 2012, the Information Technology Division completed several significant projects, including connecting the Winter Park Police Department to the

county's shared records management and dispatch programs, bringing the total number of municipal agencies connected to 12. The Division also completed the design and implementation of the new Automated Vehicle Locator (AVL) System. The system, which will be used by SCSO's patrol division, allows for the physical location of law enforcement vehicles to be determined at any time. AVL will let units see one another on a map, providing for greater situational awareness and more coordinated responses as units establish perimeters in relation to an incident.

In 2012, the Division also almost doubled the records included in SCSO's electronic content management system, Documentum. Last year, more than 196,000 new documents were added, bringing the total number of agency documents instantly available to SCSO users from anywhere in the world to 401,000. Benefits resulting from business process optimization include: faster access to information, improved collaboration, process auditing, printing cost reduction, reduced driving time and cost, improved security, and improved disaster recovery.



Court Services Division

The Court Services Division provides full law enforcement services for the three judicial facilities within Seminole County: the Criminal Justice Center, Judicial Justice Center and Civil Courthouse. The Division is charged with ensuring these facilities are secure and able to conduct court-related functions for the 18th Judicial Circuit of Florida. In addition, employees regularly provide law enforcement services for court

functions and hearings at satellite locations such as South Seminole Hospital and Bay Street, secure courtrooms at the John E. Polk Correctional Facility and the 5th District Court of Appeals at the Seminole County School Board building. During 2012, the Division upgraded camera systems at the Criminal Justice Center and made improvements to the monitoring equipment in place at the Civil Courthouse.

Civil Division

Civil Division carries out the sheriff's statutory responsibility for the service of process and execution of writs. These judicial process documents originate from the courts, governmental agencies and private attorneys in Florida and throughout the United States and include: summonses, complaints and subpoenas, writs of possession for real estate, injunctions for protection against domestic violence, writs of garnishment and arrest orders/writs of bodily attachment.

In addition to the clerical support staff, who process all documents issued from the Courts, the division also includes field service officers who serve non-enforceable civil process and sworn deputy sheriffs who serve enforceable writs. In 2012, the Civil Division served in excess of 47,500 papers that included 2,219 writs of possession, 713 injunctions for protection and 400 Ex-parte orders (Baker Acts / Hal Marchman orders).

Professional Standards and Development

The Professional Standards and Development Section ensures SCSO's workforce receives the training and instruction necessary to effectively carry out duties and maintain compliance with state training standards. The section develops and implements in-house training curricula in a variety of high liability areas, supervises the field training program for the Department of Corrections and reviews all use of force incidents.

The unit delivers classes such as: Firearms, Taser, Rifle, Bean Bag, CPR/First Aid, Defensive Tactics, Laser Shot, Handcuffing, Baton, OC, Halt Spray, RTR, Firearms: Remedial/Accuracy Improvement Module (Aim Program), and PAT and Firearms for applicants. Outside vendor training courses that are relevant to law enforcement functions are also coordinated through Professional Standards and Development. In 2012, Professional Standards and Development completed 28,523 hours of training.

Professional Conduct Review Section

The Professional Conduct Review Section is responsible for ensuring compliance with the Sheriff's Office written directives by processing and investigating administrative complaints made against Sheriff's Office employees. Complaints against employees of the Sheriff's Office are classified as Supervisory Inquiries, or Administrative Investigations. Supervisory Inquiries are investigations of allegations of discourtesy, or other less serious violations of Sheriff's Office policy. They are generally conducted by the member's immediate supervisor. Administrative Investigations are investigations of major violations of Sheriff's Office policies, rules, procedures, or law. They are investigated by the Professional Conduct Review Section.

When the investigation is completed, each allegation is assigned one of the following conclusions: Sustained; Not Sustained; Unfounded; Exonerated; or Policy Failure. Disciplinary action is at the sole discretion of the Sheriff. The Professional Conduct Review Section is a fact-finding body only and makes no recommendations concerning discipline.

The Professional Conduct Review Section processed 49 complaints/investigations in 2012.

2012 Internal Reviews

Supervisory Inquiries: 32

Administrative Investigations: 17



Department of Corrections

The Department of Corrections is responsible for detention services and manages the care, custody and control of inmates incarcerated at the county jail which is known as the John E. Polk Correctional Facility. The mission of the Department is to maintain a secure facility that ensures the safety of the public, provides a safe working climate for employees, and offers humane and safe living conditions for inmates.

The Department is divided into four divisions:

- **Operations** which includes facility security, food services and inmate laundry;
- **Intake and Release**, which is responsible for booking and classification, as well as breath testing and pre-trial release;
- **Support Services**, which is responsible for community services, inmate programs, work release, and inmate mail and transportation; and
- **Health Care Services**, which provides medical screening and treatment, and mental health programs.

Average Daily Population

Local Inmates	750
Federal Inmates	133

In 2012, the facility transitioned to a sophisticated, new electronic logbook system, transforming the way information is captured and analyzed. The program allows corrections personnel to electronically track everything that happens to an inmate from when they arrive, throughout their stay, and until they leave. The logbook tracks inmate meals, movements, recreation, disciplinary issues and illnesses. It also tracks all critical

John E. Polk Correctional Facility Inmate Intake and Release Statistics (Includes local, work release and federal inmates)

Year	Average Daily Population	Bookings	Releases
2008	1,000	17,853	18,150
2009	984	16,736	17,163
2010	892	16,106	16,465
2011	929	16,422	16,647
2012	883	15,034	15,505

actions detention deputies take to secure the jail, including electronic headcounts, inventory and weapons tracking. The new logbook captures more than 30,000 entries each day and has analytical capabilities that provide new efficiencies for managing the daily operations.

The John E. Polk Correctional Facility currently holds two state accreditations and the medical unit is nationally accredited. Last year the facility received 100% compliance in accordance with the Florida Model Jail Standards. Additionally, the facility was recommended for re-accreditation by the Florida Corrections Accreditation Commission and was audited for re-accreditation by the National Commission on Correctional Health Care. During calendar year 2012, the facility signed a contract with the American Correctional Association (ACA) and is working to become nationally accredited under the ACA CORE accreditation standard.

A variety of health, educational and faith-based programs are offered to the inmate population. The programs are designed to improve practical skills and enhance character development and ultimately reduce recidivism rates. The programs offered range from basic computer skills to substance abuse courses to Adult Basic Education (ABE) classes. In 2012, 6,412 inmates spent 22,217 classroom hours participating in programs. Also during 2012, a total of 45 inmates signed up to take the General Education Development (GED) test, with 53% of inmates passing it. This was also the first full year of implementation of a new Goodwill Job Class Workshop to provide inmates with training on job seeking, interview skills and resume writing. Graduates complete the course with a professional resume and are given vouchers to acquire interview apparel at local Goodwill stores. In 2012, five Goodwill job class workshops were conducted with a total of 60 inmate participants.

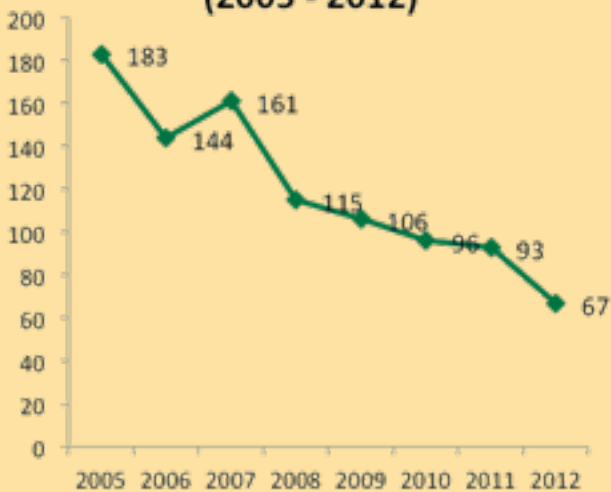
psychiatrists, dentists, dental assistants, a consulting pharmacist, an OB/GYN specialist, x-ray/ultrasound services, laboratory services, dialysis services, and mental health and substance abuse specialists.

The facility operates a greenhouse program that includes a hydroponic garden and small tilapia farm. The program produces a variety of vegetables, which are prepared for meals served to both officers and inmates. In 2012, the Correctional Facility began transitioning to an aquaponics system which will integrate the tilapia raising with the hydroponics (growing plants in water without soil). The fish provide organic food for the growing plants which naturally filter the water in which the fish live. The program was also established to provide female inmates the opportunity to learn skills and develop work ethics. The greenhouse has produced more than 15,365 heads of lettuce since its inception, and harvested 300lbs of tilapia just last year.

There were 67 response-to-resistance incidents in 2012. Detention deputies are authorized only to use the degree of force necessary to accomplish lawful objectives, for the purpose of self-defense, in defense of another, to overcome physical resistance, or to prevent the escape of an arrested person. Through continuing guidance, mental health assessment, case management and care, and crisis intervention training, the number of response-to-resistance incidents have decreased by 63.4% since 2005.

The Department of Corrections generated \$3.7 million in revenue during Fiscal Year 2010-2011. Local inmates pay a \$20 booking fee and a \$3-per-day subsistence/bedding fee. Revenue derived from the federal government for housing federal inmates is calculated at a cost of \$66 per day. In addition, revenue was received from medical charges paid by inmates, the sale of inmate commissary products, work release court costs and restitution, work release subsistence fees, GPS monitoring fees, the sale of fish grown in the greenhouse fish farm and from the sale of vegetables grown in the hydroponic garden. The fish and vegetables are sold to the jail's food service company and then served to inmates and staff members.

**Response-to-Resistance Incidents
(2005 - 2012)**



The on-site jail medical staff is comprised of a physician who serves as the medical director, registered and licensed practical nurses, certified nursing assistants and licensed mental health professionals. A board certified psychiatrist conducts a bi-weekly clinic.

Inmates requiring specialized medical care, emergency services, or hospitalization are sent to area medical specialists or hospitals. Contracted providers include

In 2012, 7,386 inmates were seen by medical doctors. There were no medical related grievances, indicative of the continuing improvement of the quality of care provided to inmates.

Employee Awards 2012

SHERIFF'S COMMENDATION

D/S Jose Tirado, D/S Paul Pratt, Lt. Matthew Hardesty , Sgt. William Christensen , D/S Kristen Bates , D/S Jason Ware, D/S Christopher Clutter, D/S Erik Ducharme, Communications Specialist Amy Goodwin, Communications Specialist Rebecca Knapp, D/S Wendell Bradford, Court Security Deputy Mark Raborn

COMMUNITY SERVICE

Tracy Baker, COP Dave Lyons, Code Enforcement Officer Pamela Taylor, Senior Crime Analyst Annette Best, COP Dave Lyons and Explorer Post 517: D/S Robert Smith, Jr., Sr. Adv. Keith Betham, Jr., Chief Explorer Jonathan Hall, Kyle Nickell, Justin O'Masta, Carlos Pagan, Marcella Zamora, Jessica Penaloza, Monica Penaloza, Lillian Moffitt, Brent Duncan, Marshall Tannehill, Ryan Kramer, Jacob Willman, Tiffany Carter, Kelsey Orr

UNIT CITATION

Juvenile Detention Center Renovation Team: JDC Manager Bernard Johns, Sr. Manager George Sellery, Purchasing Supervisor Kathryn Townsend, Financial Analyst Pamela Ali, Material Spec. Brenda Mills, Client Spec. Logan Gray, Client Spec. Matthew Squires, Client Spec. Angel Figueroa, Client Spec. William Savino, Network Administrator Adrian Griffis, Software Development Programmer Richard Emery, Software Development Programmer Sylvia Blair, Training Coordinator Tonya Rudolph, Database Administrator Art Sennholtz, Applications Development Manager Mary Fahlstrom, IT Operations Manager Stephen McConnell, Facility Manager Chris Bauman, Detention Deputy Paul Boyd, Maintenance Tech Jean Sylvain, Maintenance Technician Guerinaud Bernardin, Detention Service Officer James Rouse, Electronic Security Systems Technician Steven Mimms, Lt. Preston Allyn, Deputy Director Robena DuBose, Training Coordinator Sharron Harrell,

Juvenile Detention Center Hiring Team: Human Resources Analyst Carrie Scarberry, Benefits Coordinator Karen Smith, Records Supervisor Christy Peters, Inv. William Denning, Sr. Manager Eileen Long, Materials Specialist Jose Cruz, D/S Thomas Clem, D/S James Cook, D/S Maurice Edwards, D/S Carla Johnson, D/S Camille LeBlanc, D/S Keith Ross, Sgt. Chris Stronko

Gang Investigation and Suppression Unit: Sgt. Andrew Watts, Inv. Cornelius Blue, Inv. Daniel Risher, Inv. Cesar Ojeda, Inv. Joshua Memminger (SPD)

City County Auto Theft Bureau: Sgt. David Thompson, Inv. Mark Padgett, Inv. Andre Shoucair, Inv. Daxter Girard, Inv. Margo Feaser, Inv. Analyst Jenelle Albrecht, Inv. Rick Eldridge, Inv. Terry Mims (SPD), Inv. Bryan Thueson (ASPD)

Employee Awards 2012

SNP North Region Bravo Shift: Sgt. William Christensen, D/S Kristin Bates, D/S Jordan Broderick, D/S Jeremiah Brown, D/S Kevin Brown, D/S Christopher Clutter, D/S Erik DuCharme, D/S Lee Pratt, D/S Heather Stanley, D/S Jose Tirado, D/S Celines Rios, D/S Jason Ware, D/S Brian Simonson, Flight Officer Matthew Kleinmann, Pilot D/S Linda Roberts, D/S Dean Jasper & K9 Eros, D/S Michael Louis & K9 Duro, D/S Keith Weissman & K9 Astor

Explorers: Sr. Advisor Keith Betham, Jr., Adv. Stephanie Berrios, Lillian Moffitt, Monica Penaloza, Jonathan Hall, Jacob Willman, Jessica Scala, Marshall Tannehill, Alfredo Garcia, Brent Duncan, Tiffany Carter

East Region COPs: Sam Culver, John Ciavola, Dave Lyons, Cliff Zimmer, Louise Toble, Allen Jurek, Greg Sackett, Ron Kuch, Robert Lyons, Sharon Berg, Dale Hitchcock, Kathleen Sims, Mario Percopo, John "J.P." Petrencsik, Robert Pizzurro, Janice Pizzurro, Gail Reeves, Jerry Yestrebsky, Matthew Osteen, Jean Kirt, Stephen Shalton, Donald Hickey, James Ruch, Tom Burnett, Christine Buehler, Jennifer Hart, Thomas Spillane

ROBERT O. MOORE

Sgt. Tracey Florence

LIFE SAVING AWARD

COP Gary L. Seybert, John Herrick, D/S Donald Keen, D/S Teresa Maiorana, D/S Charles Hilton, Evidence Specialist Judy McGrew, Crime Scene Analyst Christine Snyder

ADMINISTRATIVE EXCELLENCE

Senior Crime Analyst Jennifer Casey and Senior Crime Analyst Heather Perez

HUGH THOMAS AWARD OF EXCELLENCE

Inv. Mike Nunes

Seminole County Sheriff's Office East Region

